



PPL Electric Utilities

Important PPL Electric Utilities Contact Information

Bill Assistance

Budget billing – 1-800-342-5775

Payment arrangements – 1-800-342-5775

Programs for Income Eligible Customers

LIHEAP – 1-866-857-7095 or www.compass.state.pa.us

WRAP – 1-888-232-6302

CARES – 1-800-342-5775

OnTrack and Operation Help

*Applications can be completed over the phone at
1-800-342-5775 or, pplelectric.com/BillHelp.*

*Please have names, ages, and income
information for each family member available when calling.*

To report an outage – 1-800-342-5775

To report a downed wire – 1-800-342-5775

To start service:

Residential: 1-877-220-6016 • Business: 888-220-9991