# MANAGEMENT AND LEADERSHIP CERTIFICATE PROGRAM

## APPLICATION DEADLINE AUGUST 30, 2024

#### **DEVELOPED IN PARTNERSHIP BY:**





COMMONWEALTH UNIVERSITY OF PENNSYLVANIA



## **5 THREE-HOUR MODULES**

THE ROLE OF THE SUPERVISOR AND EFFECTIVE COMMUNICATION & LISTENING

UNDERSTANDING WHAT MOTIVATES EMPLOYEES AND CHANGE MANAGEMENT

COACHING, FEEDBACK, AND PERFORMANCE MANAGEMENT

NAVIGATING A MULTIGENERATIONAL AND DIVERSE WORKFORCE

**RESOLVING CONFLICT AND REACHING AGREEMENT** 

#### **COURSE DATES**

SEPTEMBER 12 OCTOBER 3 OCTOBER 17 OCTOBER 31 NOVEMBER 14

### TIME & LOCATION

10:00 AM TO 2:00 PM

THE HUB AT MULBERRY MILL 160 W. 6TH STREET BLOOMSBURG, PA 17815

MEMBER PRICE: \$595 FUTURE MEMBER PRICE: \$745

**COURSE IS WEDNETPA ELIGIBLE** 

FOR MORE INFORMATION, AND TO APPLY, CONTACT JENNIFER WILLIAMS, AT 570-389-4004 OR JWILLIAM@COMMONWEALTHU.EDU